

# Indicator lights on the broadband terminal box



## Overview

This white box connects to a fibre-optic cable that runs directly to your property and gives you access to our fibre broadband and voice services. The ONT has several lights on the front. When these lights change colour or start flashing, it usually means something is happening with. The lights on your ONT are typically LED indicators that display different colors and patterns to convey information about the device's status. As you can see there are 4 lights at the top of the OpenReach Full Fibre modem – Power, LOS (Loss of Service or Loss of Signal), PON (Passive Optical. This guide is designed to offer an explanation of the lights seen on the most common Full-Fibre (FTTP) modems fitted by Openreach - sometimes called an ONT. The lights on your Fibre Connection Box let you know when everything's working as it should be and can tell you what's wrong if you're having problems. If you need help finding your ONT, look for a small black/grey or white box, mounted to a wall within your property (usually on the ground floor). A black/grey Cityfibre ONT in working order should have a green (or flashing green) "Ethernet" light and green "Power", "Broadband", and "Service".

## Article Content

What Do the Lights on My Modem Mean?

Modem symbols and lights have various meanings that can change depending on if they're green, blue, orange, red, white, and flashing or blinking.

Understanding the lights on an Openreach FTTP

This guide is designed to offer an explanation of the lights seen on the most common Full-Fibre (FTTP) modems fitted by Openreach - sometimes called an ONT. For

Fixing a CityFibre ONT Issue | Help & Support | Zen

Think the lights on your ONT look like they shouldn't, or suspect there's a fault? This guide give you a hand fixing things.

Manage Service | Full Fibre Broadband Help | BT Help

Manage your service What do the lights on the Openreach modem mean? Factors affecting the speed you get with Fibre broadband

Broadband Light Colors Explained: Red vs Green vs Blue

Learn what broadband light colors mean on routers. Understand red vs green vs blue indicators and how to diagnose connection issues quickly.

What do light mean on my ONT (box on the wall)

If none of your devices can connect to the Internet, check the lights on the box on the wall, know as the ONT

What do the lights on my nbn® connection box mean?

Fibre To The Premises (FTTP) If this is your connection type, here's what the lights on your nbn connection box mean and what steps you need to take to resolve

Fibre Connection Box lights guide

The lights on your Fibre Connection Box let you know when everything's working as it should be and can tell you what's wrong if you're having

Why Your Modem and Router Lights Are Blinking

Learn what all those lights on your modem and router actually mean and how you can use them.

Answered: Re: Querying the OPENREACH ONT Lights | Sky Community

Posted by a Superuser, not a Sky employee. Find out more @NicholasLBH Openreach fit several models of ONTs made by different companies which have different indicator lights but the

## CityFibre Optical Network Terminal Diagnostic Checks

At the time of writing, CityFibre fit two different types of ONT (Optical Network Terminal), either a black/grey model or a white one. The lights on each differ

What do the lights on the Openreach modem mean?

Learn what the lights on your Openreach modem (ONT) mean and how to check your fibre broadband connection if something doesn't look right.

Fixed: No Internet - red light for LOS indicator on ONT - Plusnet

Fixed: No Internet - red light for LOS indicator on ONT - Plusnet Recently, I experienced an issue with my internet connection. The red light on my ONT (Optical Network

Router Blinking Red/Orange: Meaning and How to Fix - Home Fi

Router Blinking Red/Orange: Fix no signal or partial connectivity with cable checks, reboots, and advanced resets.

What the Openreach Modem Lights Mean | Broadband

This article helps you understand what the Openreach modem lights mean to troubleshoot broadband issues effectively. identify problems and restore your

What do the lights on my Huawei box mean? | Aussie Broadband

Do you use a Huawei Box for your internet connection? Learn what the lights mean and how to diagnose errors.

What is an Optical Terminal Network and Why Do I

What is an Optical Network Terminal (ONT)? You'll typically find an Optical Network Terminal (ONT), or fiber box, in a central part of your home, like

Meaning and Troubleshooting Methods for Router Indicator Lights

Epilogue In summary, abnormal lights of a router indicate that the router's working abnormally, which can affect your wireless

What do my modem lights mean for FTTP? | Aussie

FTTP Modem Lights Explained Last Updated: Saturday 13 Sept 2025 There are 3 versions of the Fibre to the Premises (FTTP) modem, also called an Network

Answered: Querying the OPENREACH ONT Lights | Sky Community

Hello All. I have just upgraded to Full Fibre 150. I had the new Sky Broadband Hub activated, plus a very compact Openreach ONT was installed. All working really well and I am

Decoding the Lights on Your ONT: A Comprehensive Guide

The lights on your ONT can indicate a range of things, including whether the device is powered on, whether it's connected to the fiber-optic network, and whether there are any errors or

[Openreach Modem Lights Explained: What Each Light](#)

A solid green light usually indicates normal operation, flashing lights signal network activity, and red lights indicate faults that require attention.

[Fixing a CityFibre ONT Issue | Help & Support | Zen](#)

[Black/Grey Cityfibre ONT](#) A black/grey Cityfibre ONT in working order should have a green (or flashing green) "Ethernet" light and green "Power", "Broadband", and

[What do the lights on my OpenReach Full Fibre modem](#)

Guess no longer - find out what the lights on your OpenReach Full Fibre modem are really trying to tell you with this handy guide!

[Modem & Router Lights Explained | BroadbandSearch](#)

Breaking down modem and router light indicators: their purpose, common troubleshooting scenarios, and boosting your overall Wi-Fi connectivity.

[nbn® Connection Box Indicator Lights](#)

Understanding what the various indicator lights mean can help you troubleshoot connection issues and determine when you might need technical support. This guide explains what each light on your nbn®

[Router lights meaning: Your easy troubleshooting guide](#)

[Troubleshooting your Hey! Broadband hardware Hey! Broadband](#) provides high-performance Wi-Fi 6 routers. Understanding router lights meaning for your specific model will help

## Contact Us

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